



2 Wire HD Series Distributor

User Manual

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Symbol Conventions

The symbols that may be found in this document are defined as follows.

Symbol	Description
 Danger	Indicates a hazardous situation which, if not avoided, will or could result in death or serious injury.
 Caution	Indicates a potentially hazardous situation which, if not avoided, could result in equipment damage, data loss, performance degradation, or unexpected results.
 Note	Provides additional information to emphasize or supplement important points of the main text.

Safety Instruction

Warning

- All the electronic operation should be strictly compliance with the electrical safety regulations, fire prevention regulations and other related regulations in your local region.
- Please use the power adapter, which is provided by normal company. The power consumption cannot be less than the required value.
- Do not connect several devices to one power adapter as adapter overload may cause over-heat or fire hazard.
- Please make sure that the power has been disconnected before you wire, install or dismantle the device.
- When the product is installed on wall or ceiling, the device shall be firmly fixed.
- If smoke, odors or noise rise from the device, turn off the power at once and unplug the power cable, and then please contact the service center.
- If the product does not work properly, please contact your dealer or the nearest service center. Never attempt to disassemble the device yourself. (We shall not assume any responsibility for problems caused by unauthorized repair or maintenance.)

Caution

- Do not drop the device or subject it to physical shock, and do not expose it to high electromagnetism radiation. Avoid the equipment installation on vibrations surface or places subject to shock (ignorance can cause equipment damage).
- Do not place the device in extremely hot (refer to the specification of the device for the detailed operating temperature), cold, dusty or damp locations, and do not expose it to high electromagnetic radiation.
- The device cover for indoor use shall be kept from rain and moisture.
- Exposing the equipment to direct sun light, low ventilation or heat source such as heater or radiator is forbidden (ignorance can cause fire danger).
- Do not aim the device at the sun or extra bright places. A blooming or smear may occur otherwise (which is not a malfunction however), and affecting the endurance of sensor at the same time.
- Please use the provided glove when open up the device cover, avoid direct contact with the device cover, because the acidic sweat of the fingers may erode the surface coating of the device cover.
- Please use a soft and dry cloth when clean inside and outside surfaces of the device cover, do not use alkaline detergents.
- Please keep all wrappers after unpack them for future use. In case of any failure occurred, you need to return the device to the factory with the original wrapper. Transportation without the original wrapper may result in damage on the device and lead to additional costs.

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- Improper use or replacement of the battery may result in hazard of explosion. Replace with the same or equivalent type only. Dispose of used batteries according to the instructions provided by the battery manufacturer.
- Improper replacement of the battery with an incorrect type may defeat a safeguard (for example, in case of some lithium battery types).
- Do not dispose of the battery into fire or a hot oven, or mechanically crush or cut the battery, which may result in an explosion.
- Do not leave the battery in an extremely high temperature surrounding environment, which may result in an explosion or leakage of flammable liquid or gas.
- Do not subject the battery to extremely low air pressure, which may result in an explosion or the leakage of flammable liquid or gas.
- **CAUTION:** Risk of explosion if the battery is replaced by an incorrect type. If a power adapter is provided in the device package, use the provided adapter only.
- If no power adapter is provided, ensure the power adapter or other power supply complies with Limited Power Source. Refer to the product label for the power supply output parameters.

Regulatory Information

EU Conformity Statement



This product and - if applicable - the supplied accessories too are marked with "CE" and comply therefore with the applicable harmonized European standards listed under the EMC Directive 2014/30/EU, the RoHS Directive 2011/65/EU



2012/19/EU (WEEE directive): Products marked with this symbol cannot be disposed of as unsorted municipal waste in the European Union. For proper recycling, return this product to your local supplier upon the purchase of equivalent new equipment, or dispose of it at designated collection points. For more information see: www.recyclethis.info



2006/66/EC (battery directive): This product contains a battery that cannot be disposed of as unsorted municipal waste in the European Union. See the product documentation for specific battery information. The battery is marked with this symbol, which may include lettering to indicate cadmium (Cd), lead (Pb), or mercury (Hg). For proper recycling, return the battery to your supplier or to a designated collection point. For more information see: www.recyclethis.info

Industry Canada ICES-003 Compliance

This device meets the CAN ICES-3 (B)/NMB-3(B) standards requirements.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radioexempts de licence. L'exploitation est autorisée aux deux conditions suivantes :

1. l'appareil ne doit pas produire de brouillage, et
2. l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Under Industry Canada regulations, this radio transmitter may only operate using an antenna of a type and maximum (or lesser) gain approved for the transmitter by Industry Canada. To reduce potential radio interference to other users, the antenna type and its gain should be so chosen that the equivalent isotropically radiated power (e.i.r.p.) is not more than that necessary for successful communication.

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Conformément à la réglementation d'Industrie Canada, le présent émetteur radio peut fonctionner avec une antenne d'un type et d'un gain maximal (ou inférieur) approuvé pour l'émetteur par Industrie Canada. Dans le but de réduire les risques de brouillage radioélectrique à l'intention des autres utilisateurs, il faut choisir le type d'antenne et son gain de sorte que la puissance isotrope rayonnée équivalente (p.i.r.e.) ne dépasse pas l'intensité nécessaire à l'établissement d'une communication satisfaisante.

This equipment should be installed and operated with a minimum distance 20cm between the radiator and your body.

Cet équipement doit être installé et utilisé à une distance minimale de 20 cm entre le radiateur et votre corps.

About this Manual

Get the manual and related software from or the official website (<http://www.hikvision.com>).

Product	Model
Distributor	DS-KAD-E2/E1

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Chapter 1 Enable AP Mode

You can enable AP mode on device or on PC Web.

1. **Enable AP Mode on Device**
2. **Device Hotspot**

1.1 Enable AP Mode on Device

You can enable the AP mode on device. After enabling the AP mode, you can log into the Web Client of the door station for configuration with your mobile devices via the hotspot.

Steps

1. Long press the button on the left side of the device to enable the AP mode.



The AP mode will last for 30 minutes by default. 30 minutes after the AP mode is enabled, it will disable automatically.

1.2 Device Hotspot

Set the device hotspot.

Click **System and Maintenance** → **System Configuration** → **Network** → **Network Settings** → **Device Hotspot** .

Slide to **Enable Device Hotspot**.




Device hotspot password is the same as admin password. If you are not redirected to the browser page automatically after the hotspot is connected, manually enter www.acsvis.com in your browser for access.

Click **Save**. You can use your phone to connect the hotspot and set parameters on the mobile web.

Chapter 2 Quick Operation via Web Browser


2.1 Change Password

You can change the device password.

Click  on the top right of the web page to enter the **Change Password** page. You can set security questions from the drop-down list and fill in the answers.

Click **Next** to complete the settings. Or click **Skip** to skip the step.

2.2 Time Settings

Click  in the top right of the web page to enter the wizard page. After setting device language, you can click **Next** to enter the **Time Settings** page.

Time Zone

Select the device located time zone from the drop-down list.

Time Sync.

NTP

You should set the NTP server's IP address, port No., and interval.

Manual

By default, the device time should be synchronized manually. You can set the device time manually or check **Sync. with Computer Time** to synchronize the device time with the computer's time.

Server Address/NTP Port/Interval

You can set the server address, NTP port, and interval.


DST

You can view the DST start time, end time and bias time.

Click **Next** to save the settings and go to the next parameter. Or click **Skip** to skip time settings.

2.3 No. and System Network

Steps

1. Click  in the top right of the web page to enter the wizard page. After previous settings, you can click **Next** to enter the **No. and System Network Settings** page.
2. Set the **Port Converter No.**


Note

This No. is unique and represents the location information of the network converter in 2-wire system, which can be used to distinguish different network converters.

3. Slide to enable **DHCP**, or you need to fill in **IP Address**, **IPv4 Subnet Mask** and **IPv4 Default Gateway** manually.

2.4 Wizard: Network Settings

Steps

1. Click  in the top right of the web page to enter the wizard page. After previous settings, you can click **Next** to enter the **Network Settings** page.
 2. Slide to enable, then you can fill in the **Main Station IP**.
-

Note

Set the Port Converter No..This No. is unique and represents the location information of the network converter in 2-wire system, which can be used to distinguish different network converters.

3. Click **Complete** to save your settings and exit the wizard page.

Chapter 3 Operation via Web Browser

3.1 Login

You can login via the web browser or the remote configuration of the client software.

 **Note**

Make sure the device is activated.

Login via Web Browser


Enter the device IP address in the address bar of the web browser and press **Enter** to enter the login page.

 **Note**

Make sure that the IP address starts with "Https:".

Enter the device user name and the password. Click **Login**.

Login via Remote Configuration of Client Software

Download and open the client software. After adding the device, click  to enter the Configuration page.

3.2 Forget Password

If you forget the password when logging in, you can change the password by security questions.

On the login page, click **Forget Password**.

Answer the security questions.

Click **Next**, create a new password and confirm it.

3.3 Overview

You can view the network status and basic information.

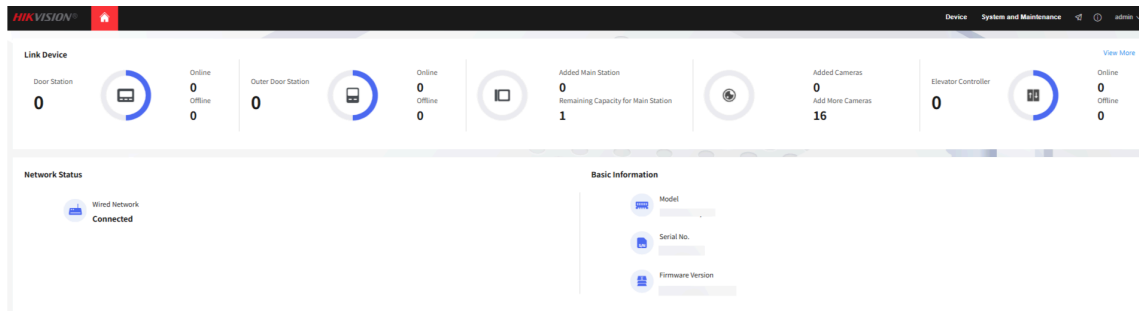


Figure 3-1 Overview Page

Function Descriptions:

Link Device

You can view the number and status of linked devices (including door station, outer door station, camera) here.



Note

Click **View More** to enter the device management page.

Network Status

You can view the connected and registered status of wired network.

Basic Information

You can view the model, serial No. and firmware version.

3.4 Add Device via Web Browser

You can add camera, main station, door station/outer door station and elevator controller via web browser.

3.4.1 Add Elevator Controller via PC Web

Steps

1. Click **Device** → **Device Management** → **Elevator Controller** to enter the setting page.

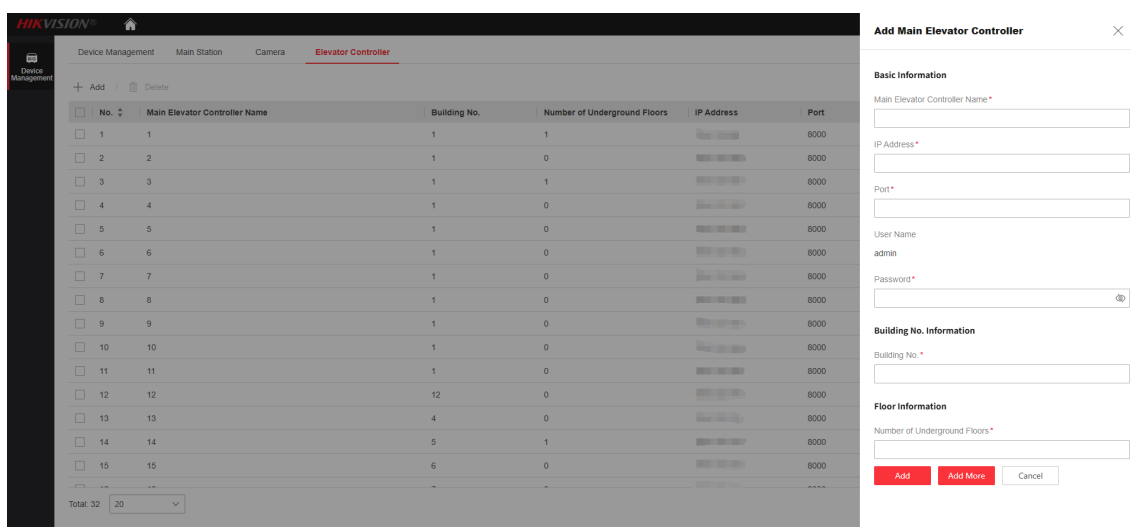


Figure 3-2 Add Main Elevator Controller

2. Click **Manual Add** and set the parameters.

Note

- Building No. can help you distinguish which building the elevator controller controls.
- If you want to add another elevator controller after finishing adding one, you can click Add More at the bottom of the information box to continue adding.
- If the Floor No. of the indoor station is not configured, the function of "call elevator" can't be realized.

3.4.2 Add IPC via PC Web

Steps

1. Click **Device** → **Device Management** → **Camera** to enter the settings page.

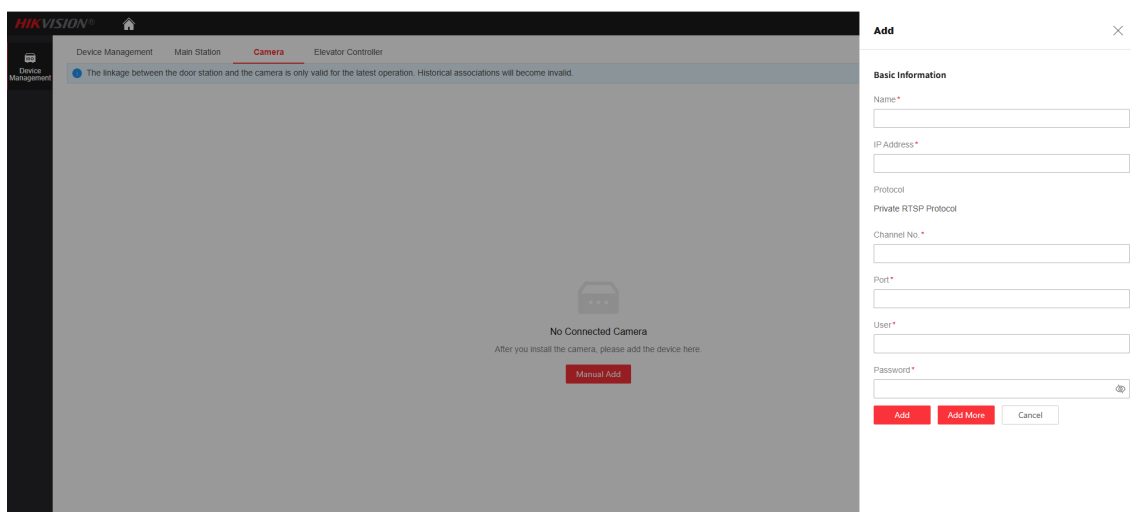


Figure 3-3 Add Camera

2. Click **Manual Add** and set the parameters.

Note

- You can link camera with added main door station in batch on this page.
- The linkage between the door station and the camera is only valid for the latest operation.


3.4.3 Add Main Station via PC Web

You can add network converter and door station to the main station through wizard page or device management page.

Steps

1. Choose one of the following methods to add main station.

2. Method 1:

- 1) After activated the converter, you will be lead to the wizard page. (Or you can click  in the top right of the web page to enter the wizard page.)
- 2) After previous settings, click **Next** to enter the **Network Settings** page.
- 3) Slide to enable, then fill in the **Main Station IP**.

Wizard

Change Password Time Settings No. and System Network ... **4** Network Settings

Main Station Network
The IP address of the main station linked to the port converter.

Enable

*Main Station IP

Figure 3-4 Main Station IP

 **Note**

Set the **Port Converter No.** This No. is unique and represents the location information of the network converter in 2-wire system, which can be used to distinguish different network converters.

- 4) Click **Complete** to save your settings and exit the wizard page.
- 5) Go back to the main page, click **Device Management** → **+Add** to add the door station.

 **Note**

The door station is already activated. (See password on the label / modified password)

- 6) In the browser address bar, enter the IP address of the main station. Log in and visit **Device Management** page. Click **+Add** to add your network converter to the main station.
 - 7) Check the added converter then click **Synchronize** → **Synchronize 2-wire Network Converter** to finish your settings.
- 3. Method 2:**
- 1) Click **Device Management** → **Main Station** to enter the setting page.
 - 2) Enter the IP address of linked main station here.
 - 3) Click **Save** to save the setting.
 - 4) The following process are the same as the method 1.

 **Note**

Only when you enter the right password, the network status will be displayed as online at the main page.

3.5 Configuration

3.5.1 View Device Information

View the device name, language, model, serial No., firmware version, encoding version, web version and plugin version.

Click **System and Maintenance** → **System Configuration** → **System** → **System Settings** → **Basic Information** to enter the configuration page.

You can view the language, model, serial No., version, firmware version, encoding version, web version and plugin version.

You can change **Device Name** and **Device No.** and click **Save**.

Click **Upgrade** to upgrade the firmware version.

3.5.2 Set Time

Set the device's time zone, synchronization mode, server address, NTP port, and interval. You can also set the device DST Bias.

Click **System and Maintenance** → **System Configuration** → **System** → **System Settings** → **Time Settings** .

Click **Save** to save the settings after the configuration.

Time Zone

Select the device located time zone from the drop-down list.

Time Sync.

NTP

You should set the NTP server's IP address, port No., and interval.

Manual

By default, the device time should be synchronized manually. You can set the device time manually or check **Sync. with Computer Time** to synchronize the device time with the computer's time.

Server Address Type/Server Address/NTP Port/Interval

You can set the server address type, server address, NTP port, and interval.

DST

Side to enable DST, then you can choose the start time, end time and DST Bias.

DST

Start Time

End Time


DST Bias 30minute(s) 60minute(s) 90minute(s) 120minute(s)

Figure 3-5 DST

Click **Save** to complete.

3.5.3 Change Administrator's Password on PC Web

Steps

1. Click **System and Maintenance** → **System Configuration** → **System** → **User Management** .
2. Click  .
3. Enter the old password and create a new password.
4. Confirm the new password.
5. Click **Save**.

Note

- The password should be 8 to 16 characters.
 - The password should contain at least 2 of the following types: digits, lowercase letters, uppercase letters and special characters.
 - Do not contain following characters in the password: the user name, 123, admin (case-insensitive), 4 or more continuously increasing or decreasing digits, or 4 or more consecutively repeated characters.
 - (If the device supports AP mode, after the admin password is changed, the password of AP hotspot will be changed simultaneously.)
-

3.5.4 Network Settings

Set Basic Network Parameters via PC Web

Click **System and Maintenance** → **System Configuration** → **Network** → **Network Settings** → **TCP/IP** .

Set the parameters and click **Save** to save the settings.

DHCP

If uncheck the function, you should set the IPv4 address, IPv4 subnet mask, IPv4 default gateway, preferred DNS server, and alternate DNS server.

If you check the function, the system will allocate the IPv4 address, IPv4 subnet mask, the IPv4 default gateway, preferred DNS server, and alternate DNS server automatically.

DNS Server

Set the preferred DNS server and the Alternate DNS server according to your actual need.

Set Port Parameters

Set the HTTP, HTTPS, and SDK port parameters.

Click **System Configuration** → **Network** → **Network Service** → **HTTP(S)** .

HTTP Port

It refers to the port through which the browser accesses the device. For example, when the HTTP Port is modified to 81, you need to enter **http://192.0.0.65:81** in the browser for login.

HTTPS Port

Set the HTTPS port for accessing the browser. Certificate is required when accessing.

Click **System Configuration** → **Network** → **Device Access** → **SDK Server** .

SDK Server

It refers to the port through which the client adds the device.

3.5.5 Access Configuration

Click **System and Maintenance** → **System Configuration** → **Access Configuration** to enter the setting page.

Enter the IP address of linked main station here.

Click **Save** to save the setting.

3.5.6 Upgrade and Maintenance

Reboot device, restore device parameters, and upgrade device version.


Reboot Device

Click **System and Maintenance** → **Maintenance** → **Restart** .

Click **Restart** to reboot the device.

Upgrade

Click **System and Maintenance** → **Maintenance** → **Upgrade** .

Select an upgrade type from the drop-down list. Click  and select the upgrade file from your local PC. Click **Upgrade** to start upgrading.



Note

Do not power off during the upgrading.

Restore Parameters

Click **System and Maintenance** → **Maintenance** → **Backup and Reset** .

Restore All

All parameters will be restored to the factory settings. You should activate the device before usage.

Restore

The device will restore to the default settings, except for the network parameters and the user information.

Import and Export Parameters

Click **System and Maintenance** → **Maintenance** → **Backup and Reset** .

Export

Click **Export** to export the device parameters.



Note

You can import the exported device parameters to another device.

Import

Click  and select the file to import. Click **Import** to start import configuration file.

3.5.7 Set Protocol Testing

Select a protocol address, and enter the protocol to test. You can debug the device according to the response header and returned value.

Go to **System and Maintenance** → **Maintenance** → **Device Debugging** → **Protocol Testing** .

Select a protocol address, and enter the protocol. Click **Execute**.

Debug the device according to the response header and returned value.

3.5.8 Device Debugging

You can set device debugging parameters.

Steps

1. Click **System and Maintenance** → **Maintenance** → **Device Debugging** → **Log for Debugging** .

2. You can set the following parameters.

Enable SSH

To raise network security, disable SSH service. The configuration is only used to debug the device for the professionals.

Print Log

You can click **Export** to export log.

Ping Network

Enter the IP address to diagnose basic network issues.

Capture Network Packet

You can set the **Capture Packet Duration**, **Capture Packet Size** and click **Start Capture** to capture network data.

3. Click **Save**.

3.5.9 Set Log Server

Set the log server to upload the security logs to the log server for storage.

Steps

1. Go to **System and maintenance** → **Maintenance** → **Log** .

2. Set log upload server.

1) Slide to **Enable Log Upload Server**.

2) **Optional**: Slide to **Encrypt Transmission** if you want the log data to be encrypted.

Note

This function takes effect when the client certificate and CA certificate are selected.

3) Set **Log Server Address**, **Log Server Port** and **Uploading Cycle**.

Note

Log Server Port Range: 1 to 65535.

Uploading Cycle Range: 1 to 24 Hours.

3. Click **Save**.

3.5.10 Security Mode Settings

Set the security mode for logging in the client software.

On the Device for Management page, click **Safe** → **Security Service** .

Select a security mode, and click **Save**.

Security Mode

High security level for user information verification when logging in the client software.


Compatible Mode

The user information verification is compatible with the old client software version when logging in.

3.5.11 View Online Document on PC Web

On the main page of the device PC Web, click  → **User Manual** , to view the help document.

3.5.12 View Open Source Software License on PC Web

On the main page of the device PC Web, click  → **Open Source Software Statement** , to view the device license.

Chapter 4 Forget Password

If you forget the password when logging in, you can change the password by security questions.

On the login page, tap **Forget Password**.

Select **Verification Mode**.

Security Question Verification


Answer the security questions.

Tap **Next**, create a new password and confirm it.

Chapter 5 Add Device via Mobile Web

The convertor also supports mobile web. The activation procedure is the same as PC web.

Steps

1. Tap + of corresponding device type in **Device Management** on the main page of mobile Web.
You can also tap  → **Device Management** → **Add Device** to add device.
2. Select from **Add Manually** or **Import via Searching**.

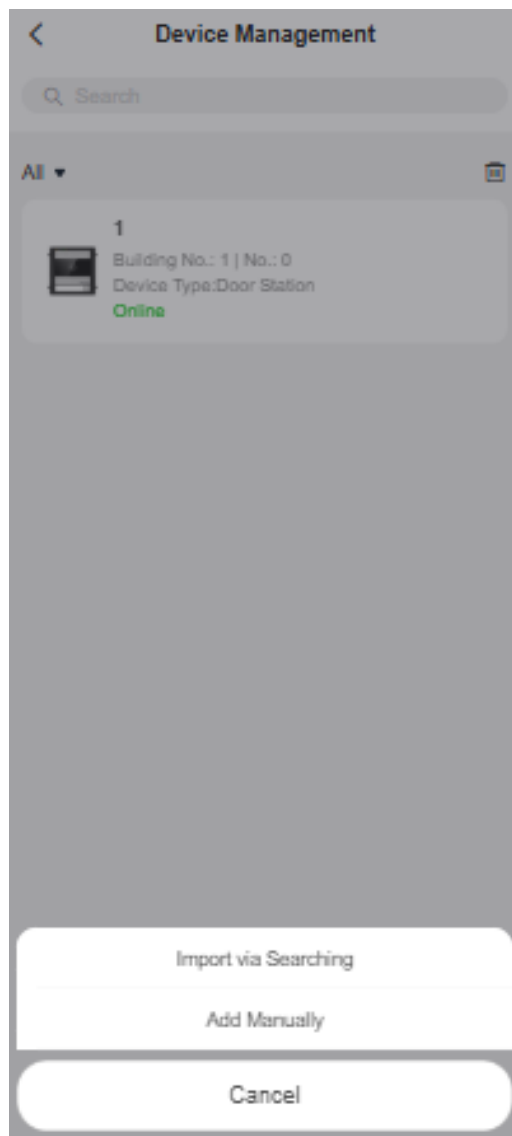


Figure 5-1 Device Management

- If you select **Add Manually**, you need to select **Device Type**, enter **Device Name**, **User Name**, **Device Password**, **Serial No.**, **Building No.** and **No.**.

- If you select **Import via Searching**, then you can select inactivated or activated devices from the list, enter device password and device name to add.

 **Note**

After adding the network converter to the main station, it is also necessary to add this network converter on the main station for successful linkage.

Chapter 6 Overview

You can view device status, basic information, and add device or link device via shortcut entry.

Function Descriptions:

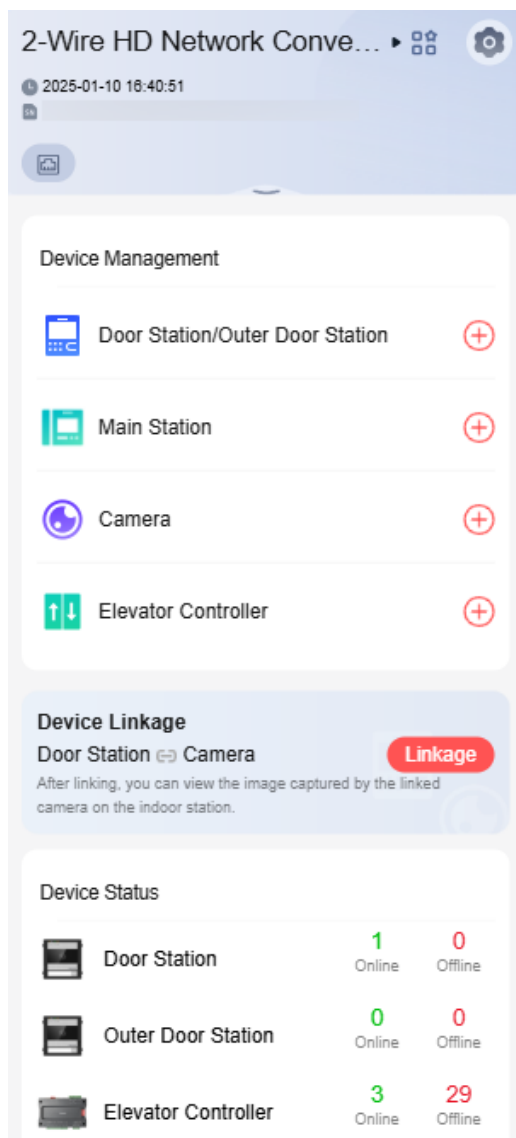


Figure 6-1 Mobile Overview

Device Management

In **Device Management**, you can add door station, outer door station, main station, camera and elevator controller by clicking + besides related device types.

Device Linkage

Click **Link** to link the door station with the camera.

 **Note**

After adding and linking, you can view the live view of the linked camera from the indoor station.

Device Status

You can view the number of online and offline devices (including door station, outer door station and main elevator controller) and the number of added cameras.

Basic Information

You can view the model, serial No. on the main page.

 **Note**

If you want detailed device information, you can tap on the device name to view more.


Chapter 7 View Device's Details on Mobile Web

You can view the device name, user name, device password, serial No., Building No. and No. of linked devices.

Steps

1. Tap **Device Management** on the main page of mobile Web.
2. Tap + to view the name, user name, device password, serial No., Building No. and No. of added devices.


Note

You can also tap  → **Device Management** to enter the page. Then you can view the room No. of added devices.

7.1 Mobile Web:Add/Delete Device


You can add device manually or via searching.

Steps

1. Tap + of corresponding device type in **Device Management** on the main page of mobile Web.
You can also tap  → **Device Management** → **Add Device** to add device.
2. Select from **Add Manually** or **Import via Searching**.
3. If you select **Add Manually**, you need to select **Device Type**, enter **Device Name, User Name, Device Password, Serial No., Building No. and No.**

Note

You can check DIP switch information at the back of the door station
Only when you select the device type as **Door Station**, will you need to enter No..

4. If you select **Import via Searching**, then you can select inactivated or activated devices from the list to add.
5. You can tap **Add more** to continue add device or tap **Add** to complete your adding.
6. If you want to delete device, just tap  then check the device you want to delete, and tap **Delete**.

Note

You can check **Select All** then tap **Delete** to deleted all added devices.

Chapter 8 Title: Configuration--Mobile

8.1 View Device Basic Information

You can view the device name, language, model, serial No., version etc.

Tap  → **System Settings** → **Basic Information** .

You can change the device name.

You can view the device language, model, serial No., firmware version, encoding version, web version and factory information, etc.

Tap **Save**.

Note

You can also directly tap on the device name on the upperleft corner at the main page to view basic information.

8.2 Time Settings

View current time and set the time zone.

Tap  → **System Settings** → **Time Settings** .

Device Time

You can view current time.

Time Zone

Select the time zone where the device is located from the drop-down list.

Time Sync. Mode

Manual

By default, the device time should be synchronized manually. You can set the device time manually.

NTP

Set the NTP server's IP address, port No., and interval.

DST

Slide to enable DST, and set the start time, end time and DST bias.

Note

You can set DST Bias as 30, 60, 90 or 120 minutes

Sync with Phone Time

If enabled, the device time will be same as your phone.

Tap **Save**.

8.3 Change Administrator's Password on Mobile Web

Steps

1. Tap  → **User Management** → **User Management** → **admin** to enter the setting page.
2. Enter the old password and create a new password.
3. Confirm the new password.
4. Tap **Save**.



Caution

The password strength of the device can be automatically checked. We highly recommend you change the password of your own choosing (using a minimum of 8 characters, including at least three kinds of following categories: upper case letters, lower case letters, numbers, and special characters) in order to increase the security of your product. And we recommend you change your password regularly, especially in the high security system, changing the password monthly or weekly can better protect your product.

Proper configuration of all passwords and other security settings is the responsibility of the service provider and/or end-user.

8.4 Network Settings

Steps

1. Tap  → **Network Settings** → **TCP/IP** to enter the setting page.
2. Set the parameters and click **Save** to save the settings.

DHCP

If disable the function, you should set the IPv4 address, IPv4 subnet mask, IPv4 default gateway, preferred DNS server and the Alternate DNS server.

If you check the function, the system will allocate the IPv4 address, IPv4 subnet mask, the IPv4 default gateway, preferred DNS server and the Alternate DNS server automatically.

DNS Server

Set the preferred DNS server and the Alternate DNS server according to your actual need.

3. Tap  → **Network Settings** → **HTTP(S)** to enter the setting page.

HTTP Port

It refers to the port through which the browser accesses the device. For example, when the HTTP Port is modified to 81, you need to enter ***http://192.0.0.65:81*** in the browser for login.


HTTPS Port

Set the HTTPS port for accessing the browser. Certificate is required when accessing.

4. Tap **Save**.

8.5 Mobile Web: Access Configuration


Steps

1. Tap  → **Access Configuration** to enter the setting page.
2. Enter the IP address of linked main station here.
3. Click **Save** to save the setting.


8.6 Upgrade and Maintenance

Restart device, restore device parameters, and upgrade device version.

Restart Device

Tap  → **Maintenance** → **Restart** .
Tap **Restart** to restart the device.

Upgrade

Tap  → **Maintenance** → **Upgrade** .
Tap **Upgrade** to upgrade the device.



Note

Do not power off during the upgrading.

Restore Parameters

Tap  → **Maintenance** → **Default** .


Restore to Default Settings

The device will restore to the default settings, except for the device IP address and the user information.


Restore to Factory Settings

All parameters will be restored to the factory settings. You should activate the device before usage.


Log Search

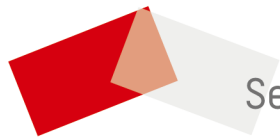
Tap  → **Maintenance** → **Log** .
Set the searching condition, and tap **Search**.

8.7 View Open Source Software License

Tap  → **Open Source Software Statement** , you can view the Open Source Software Statement.

8.8 View User Manual

Tap  → **View User Manual** . You can scan the QR code with your mobile phone for details.



See Far, Go Further